Desktop Printing: Identified Issues (1/96)

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TOPIC ---

This article describes several identified issues when using desktop printing.

DISCUSSION --

• If you try to create a Desktop Printer when the Desktop Printer Spooler is not
in the System Folder, multiple Desktop Printers are generated. The only way to
stop this is to reboot with extensions off.

Status: Fixed with Desktop PrintMonitor v1.0.2 and later.

• A similar problem can occur if your system crashes while a spool file is being
generated. The only resolution if this happens is to restart with extensions off
and remove the spool file from the PrintMonitor Documents folder.

Status: Currently under investigation.

• The Finder crashes if you try to create a Desktop Printer in the "Restricted
Finder" of At Ease 3.0.

Status: Fixed in Desktop Printer software v1.0.3.

• Scheduled, non-network backups crash Retrospect if version 1.0 of the Desktop
Printing software is installed. This version shipped with a limited number of
StyleWriter 1200 Printers.

Status: Fixed in Desktop Printer software version 1.0.1 and later.

• A generic Desktop Printer is created when PDF Writer v.2.0 creates a PDF in
the background. This printer is fully functional, but is not supported.

• The View menu is available when a Desktop Printer's Get Info window is in the
foreground. If you try to use this menu, a bus error results.

Status: Fixed in Desktop Printer software v1.0.3.

Article Change History:
17 Jan 1996 - Changed distribution status.
28 Nov 1995 - Updated with fixes implemented in version 1.0.3.

Support Information Services

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