

StyleWriter II: PrinterShare & Not Enough Memory Message (11/94)

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TOPIC -----

I have a StyleWriter II and a Macintosh Centris 610. When I share the StyleWriter (using the GrayShare driver), I sometimes get a dialog box that says I do not have enough memory to share the printer. This problem always occurs if I shut down the Centris 610 after the printer is shared.

Also, after I shut down, the "Share this printer" checkbox becomes unchecked.

DISCUSSION -----

This is a known bug in the PrinterShare v1.0 extension, and has been fixed in PrinterShare v1.0.1 and later. It occurs most frequently on 68040 systems (including the Macintosh Centris 610 & 650, and Quadra 800) because of the use of the CPU cache. However, this can also occur on other models given the right circumstances.

We suggest that any customer using the print sharing option on a StyleWriter II, upgrade the PrinterShare software to version 1.0.1 or later. In addition to upgrading the PrinterShare file, you should throw away the "Shared Prefs" file located inside the System Folder:

System Folder Preferences Printing Preferences

These articles can help you locate software updates mentioned here:

- Where To Find Apple Software Updates Lists online services for "free" Apple software updates
- Obtaining Apple Product Support in the USA Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech. Info. Library

Article Change History: 11 Nov 1994 - Reviewed for technical accuracy. 16 May 1994 - Removed references to v1.0.1 being the latest version of PrinterShare.

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