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StyleWriter II: Self Test Prints Blank Page (4/94)

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TOPIC -----

My StyleWriter II will not print from my computer. When I do a self test, it just prints a blank sheet of paper and the error light comes on. Why?

DISCUSSION -----

Verify the type of cable that is connected the StyleWriter II. Make sure that it is an Apple System Peripheral 8 cable (M0197LL/B) or compatible as described in the StyleWriter II manual. When a network cable, such as a PhoneNet or LocalTalk RJ11 Connector, is connected to the printer the symptoms you mentioned appear.

To verify the problem is cable related follow these steps:

- 1) Turn the printer off
- 2) Unplug the printer cable
- 3) Press and hold down the printer power button until the yellow light turns off.

The printer should print a self-test. If it prints the self test, the problem was cable related. If the StyleWriter II does not print a self-test with the cables disconnected, have the printer looked at by an Authorized Apple Service Provider.

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