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StyleWriter Printers: How to Reset the Paper Tray (5/96)

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TOPIC -----

This article describes how to reset the paper tray on various StyleWriter model printers.

DISCUSSION -----

From time to time you might encounter a problem where a StyleWriter printer does not feed the paper properly. This might include paper feeding only on one side, pulling multiple sheets through at a time, or not pulling any paper, or envelopes through the paper feed. You can reset the paper tray by following the steps listed below. With the exception of the original StyleWriter and the Portable StyleWriter, this procedure works on all StyleWriter printers including the StyleWriter 2200.

Resetting the Paper Tray =====

Step 1

Turn the printer off.

Step 2

Remove all paper from the paper tray.

Step 3

Reposition the paper selection lever

Note:

On the StyleWriter II, 1200, 1500, 2400, and 2500 (but not on the 2200) there is also a paper selection lever to the right of where the paper enters the printer. It is marked with an envelope icon (pull the lever forward for envelope) and a paper icon (push the lever back for paper). This lever might also need to be adjusted. Simply pull the lever forward toward the front of the printer, then push it back into the paper position to ensure it is locked into place.

Step 4

Press and hold the power button until the orange light goes out.

Note:

The StyleWriter 1500 does not have an orange error light, so keep the power button held down for at least 30 seconds.

Step 5

The printer will make some noise during a self-test. In approximately 30 seconds, you will hear the paper tray snap two times and the orange light will come on.

Step 6

Turn the printer off

The paper tray should be reset at this point.

Testing the Printer

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To ensure that the paper tray is reset, re-insert paper and try printing a test page.

Step 1

Make sure the printer is off.

Step 2

Make sure there is paper in the printer.

Step 3

Press and hold on the power button until the orange light goes out.

Step 4

The printer will make some noise during a self-test. The StyleWriter printer should pull a piece of paper through the paper feed and print a test page.

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