Tech Info Library

LW 8.4.x: Type 11 Error When Setup Used With ATM 4.0 (2/97)

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TOPIC ---

I am using the LaserWriter 8.4.1 printer software and just installed Adobe Type
Manger (ATM) 4.0. Now when I select the LaserWriter icon and select Setup, I
either get a Type 11 error or my computer "freezes".

DISCUSSION ---

This can occur with any combination of LaserWriter 8.4.x and ATM 4.0 when
setting up a printer for the first time. Once a LaserWriter has gone through
Setup in Chooser, successive Setups of that printer work properly.

This issue should be resolved in a future version of the LaserWriter driver
software. Until then, you can use one of the workarounds listed below.

Workarounds

• Disable ATM 4.0 before setting up a LaserWriter for the first time in
Chooser.

• Use the LaserWriter 8.3.4 software. Versions of the LaserWriter driver earlier
than 8.4 do not exhibit this issue.

• Use LaserWriter 8.4.2. Although susceptible to this issue, results are better
when using the LaserWriter 8.4.2 with ATM 4.0 software.

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