



# Tech Info Library

## Pers LW LS: Serialport Arbitrator/PrintMonitor Conflict (11/94)

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TOPIC -----

I just installed Apple Remote Access. Now when I try to print to my Personal LaserWriter LS with background printing enabled, I get a message that there is "no LaserWriter available, please check the power and connections."

If I turn background printing off, it works fine. It also seems that everything runs fine if I remove the Serialport Arbitrator from the Extensions folder.

DISCUSSION -----

This is a known conflict between the Serialport Arbitrator and PrintMonitor with the Personal LaserWriter LS. It occurs with system software version 7.0 or 7.0.1, and with the Personal LaserWriter LS driver version 7.0 or 7.1.

The only current workaround is to either disable background printing, or remove the Serialport Arbitrator, as you have already discovered.

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Support Information Services

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