



# Tech Info Library

## Personal LaserWriter NT: Cause of Partial Two-Sided Pages

Article Created: 25 March 1991

Article Last Reviewed:

Article Last Updated:

### TOPIC -----

When I try to print double-sided pages on a Personal LaserWriter NT using manual feed, very often the back side of the page doesn't print. Any ideas?

### DISCUSSION -----

This printing problem occurs if there is a delay feeding paper to the multi-purpose tray. The lower portion of the image will begin to disappear about 10 seconds after the Paper Out indicator lights, or about 4 seconds after the preceding page ejects. The amount of the image affected depends on the length of the delay. If too much time passes and the image disappears, the Personal LaserWriter NT will ignore that page entirely and continue with the rest of the print job.

Because double-sided printing requires feeding paper one sheet at a time, and because you must wait for the first sheet to complete before feeding the next, you have little time before the image begins to disappear.

The only workaround is to insert your pages more quickly. Before we figured out what was really happening, we noticed that the problem diminished the more we tried to reproduce it. We were getting better at feeding the paper, and so didn't cause a sufficient delay to see the problem.

Copyright 1991 Apple Computer, Inc.

Keywords: <None>

=====  
This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 7226