



# Tech Info Library

## LaserWriter IINT/NTX: Manual Correction For Clearing Paper Jam

This article last reviewed: 8 September 1988

On pages 91 and 92 of the LaserWriter IINT/IINTX User Manual (Apple part #030-3215-A) the user is instructed to open the printer to check for jammed paper. The user is then instructed to remove the cassette and pull out the paper.

The illustration shows the printer closed as the user is pulling out the paper. Although the instructions do not state to close the printer, the customer did and broke the toner cartridge.

The illustration is misleading. The printer should remain open until the cassette has been replaced.

Copyright 1988 Apple Computer, Inc.

Keywords: <None>

=====  
This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 3243