LaserWriter Select Series: Printing Light on Half of Page 1/97

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TOPIC --

I have a LaserWriter Select 360 printer, which is printing light on one-half of the page. I replaced the toner cartridge, but that did not correct the light printing.

DISCUSSION ---

On the LaserWriter Select 300, LaserWriter Select 310, and LaserWriter Select 360 printers this problem can occur when there is a build-up of toner on the glass inside the printer.

The laser beam passes through a window in the printer chassis before striking the photosensitive drum within the toner cartridge. The window is in a long narrow slit directly behind the toner cartridge. If toner build-up occurs on this window, printouts exhibit a faded inconsistent look, similar to the appearance of a toner cartridge at the end of its life. The faded appearance is often more pronounced on the left side of the page.

How to Correct Image Fading
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Step 1

Remove the toner cartridge.

Step 2

Wipe the front surface of the glass with a lint free cloth.

Step 3

Replace the toner cartridge.

Step 4

Print a startup page.

If the print quality does not change, the problem is not with the window.

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Step 5
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Replace the toner cartridge with a known good cartridge.

If the problem does not go away, your printer needs to be examined by an Apple
service technician.


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