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LaserWriter Select 300: LEDs Don't Indicate Out of Paper (9/95)

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TOPIC -----

On a LaserWriter Select 300, the LEDs do not light when the paper is out or when there is a paper jam. It will return the error through the driver to the computer when an error is detected. The error light can be manually tripped so the hardware is working correctly. Is this a function of the driver?

DISCUSSION -----

This is correct. The LED functions of the LaserWriter Select 300 are controlled by the software driver. Under normal operating conditions, the LED will not report an error of this sort. The error will only be reported via the software driver. It sounds as if the customers printer is functioning normally.

Replacement of parts would be futile in attempts to resolve this as it is considered normal operation.

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