Tech Info Library

LaserWriter Fax: Reducing VMerrors Sending to Lrg Groups (5/95)

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TOPIC ---

Occasionally I get a VMerror when sending a fax to large groups (a group fax of
about 240 people). I have to turn the printer off and on for the next job to
continue, but then after another 10 jobs I get the VMerror again.

Is this something that should work? Any reason why we get these VMerrors on the
printer?

DISCUSSION ---

There is no limitation set by the driver to the number of addresses you can send
at one time. It does, however, depend on how the printer handles the addresses
and sends the information.

You should try using the Broadcast option next time you have to fax to a large
group. This might help you alleviate the problem. After selecting "Fax" as the
destination in the Print dialog, the next dialog that appears (Fax Destinations)
has the "Broadcast using" popup field at the bottom where you can select
"Computer" or "Printer". If "Computer" is selected, a separate fax job is
created in PrintMonitor for each person in the group. If "Printer" is selected,
then only one print job (for the entire group) is sent in PrintMonitor, and the
printer handles sending the faxes to the individuals in the group.

Overall, this appears to be a VM (printer's Virtual Memory) constraint. Adding
more VM in the printer, by adding more RAM, should increase the number of
addresses per job.

Keywords: <None>

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