



Tech Info Library

LaserWriter Select 360: Size Limit of Phone Directory For Fax?

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TOPIC -----

Is there a limit to the size of the Fax Phone Book for the fax option?
A customer has 1500 names and wants to make sure there won't be a problem adding that many names before she sets it up.

DISCUSSION -----

Engineering indicates that they are aware of performance problems when OVER 100 addresses are added to the Fax Phone Book. The recommendation is to limit the number of addresses in the phone book to 100 or less. If more addresses are added to the phone book the system may crash or hang.

The only workaround I can think of is to rename an existing phone book which will automatically create a new one with the name "Fax Phone Book" the next time the Fax option is used. A user could switch from phone book to phone book by renaming the active phone book to something else and renaming the phone book that is to be used to "Fax Phone Book." Not the greatest solution but that's the only solution I can think of given the current software.

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