



Tech Info Library

LaserWriter Pro 810: Uses LaserWriter Utility 7.6.2 (7/94)

Article Created: 29 July 1994

TOPIC -----

I are having trouble accessing my LaserWriter Pro 810 using the LaserWriter Utility. When I try to use the LaserWriter Utility, it makes my Macintosh computer go into a busy cycle, and does not access the printer.

DISCUSSION -----

We would suggest verifying that you are using LaserWriter Utility 7.6.1 or 7.6.2. These are the only supported versions of the LaserWriter Utility for the LaserWriter Pro 810. LaserWriter Utility 7.6.1 shipped with the printer, however, a bug was found with that version which affects LaserWriter Pro 810 printers with PostScript fax cards installed.

These articles can help you locate software updates mentioned here:

- Where To Find Apple Software Updates
Lists online services for "free" Apple software updates
- Obtaining Apple Product Support in the USA
Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech. Info. Library

Support Information Services
Copyright 1994, Apple Computer, Inc

Keywords: <None>

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 15922