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LaserWriter 16/600 PS: Europe Uses a Blacklist Option (4/95)

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TOPIC -----

We have a customer in Spain who is experiencing random problems with a LaserWriter 16/600 PS Fax. Sometimes, when trying to send a fax, the error "El teléfono está en una lista negra" which means "The telephone is on a black list" appears. This does not always happen with the same phone number, what is going on?

DISCUSSION -----

"El teléfono está en una lista negra" means that the user has reached the limit for retrying the connection. The maximum number for redialing the same phone number is four. This number is set by the customer's Spanish phone company, and once you have exceeded this number you get the error "this phone number is black listed". You must wait a certain amount of time before trying again.

This code is not often used in Spain; it is more prevalent in other European countries.

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