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LW 12/640 PS: Can't Get Legal-Sized Pages Printed Face-Up (2/97)

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TOPIC --

We have a LaserWriter 12/640 PS and are unable to select the face-up output tray
when we print Legal-sized pages. When I attempt to select the Face-Up tray in
the Print dialog, it is dimmed. We have tried various versions of LaserWriter 8
printer driver including the latest v8.4.2, and have also tried this with and
without a duplexer. Is this a supported feature with Legal-sized pages?

DISCUSSION ---

The LaserWriter 12/640 PS User's Guide on page 184 "Selecting the output tray"
states:

Note: You cannot direct the output to face-up when duplex printing. You cannot
direct U.S. legal-size paper to the face-up output."

The face-up tray cannot accommodate a legal-sized page. Because of this, it was
decided that limiting the face-up tray for use with legal-sized pages would be a
more elegant solution than having the paper fall off the tray.

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