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## LaserWriter 12/640 PS: Cannot Insert 250 Sheet Cassette (8/96)

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TOPIC -----

I cannot insert the 250 sheet cassette in my LaserWriter 12/640 PS printer. What is wrong?

DISCUSSION -----

The problem may be the length guide on left side of the 250 sheet cassette has shifted backwards. This can occur if you load a full stack of paper and tilt the tray so the weight of paper forces the length guide backwards. Check that length guide is in proper position before insertion into the printer. There is an indent position for each paper length adjustment. When the length guide is between indent positions, the cassette cannot be inserted into the printer.

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