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Color LW 12/600 PS: Don't Bypass PageMaker Driver (8/95)

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TOPIC -----

When I bypass the PageMaker print driver, using Option-Print, PageMaker does not seem to send the correct black color information to the color LaserWriter 12/600 PS printer. However, I get the correct black color information using the PageMaker print driver; Print from the File menu.

Because the PageMaker driver often causes problems, I sometimes try printing with Apple's LaserWriter driver using Option-Print. Is there a way to get the correct colors from PageMaker using the Apple LaserWriter printer driver?

DISCUSSION -----

You don't get dark blacks from PageMaker using the Option-Print because of the way Adobe sends the information to the Apple Printer Driver. Adobe technical support is aware of the problem, but state that using the OPT-PRINT is NOT a supported solution. If you are encountering problems printing using PageMaker's print command, you should contact Adobe technical support. Instead of using Opt-Print, Adobe Technical Support will assist you in determining your printing problem.

Article Change History:

22 Aug 1995 - Clarified the problem and solution.

18 Aug 1995 - Edited for technical accuracy.

Support Information Services

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