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Color LaserWriter 12/600 PS: Fuser Oil Pump Error (10/96)

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TOPIC -----

I just moved my Color LaserWriter 12/600 PS to a new location and now the status panel is showing an error that the Read Me file identifies as a fuser oil pump error (the paper-jam and paper-out lights flash, the yellow toner light illuminates, and one maintenance light is on). What happened?

DISCUSSION -----

The oil may not have been properly extracted from the fuser before you moved the printer. If oil is present in a printer that is being moved and tilted, the oil overflow sensor can become contaminated, which will cause the oil pump error you describe. When the fuser oil pump error occurs, servicing is required.

Before moving your Color LaserWriter 12/600 PS follow the extraction procedures found in Appendix E of the user's guide, and in the Fuser Oil Extraction topic in Service Source.

This information is also applicable to the Color LaserWriter 12/660 PS printer.

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