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ImageWriter II: Problem When Using A/B Switchbox (3/95)

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TOPIC -----

Our customer currently has an ImageWriter II and Color StyleWriter Pro connected to their computer via an A/B switch box. They are able to print to the StyleWriter, then switch and print to the ImageWriter, but when they switch back to print to the StyleWriter, they get the message "The serial port is currently in use by another program, please quit that program and try printing again."

This message will continue to appear until they restart the machine and then it prints fine. In trying the same setup when using the modem and printer port instead of the switch box, it seems to work fine.

What is the problem?

DISCUSSION -----

This has been a long-standing issue with the ImageWriter driver where it captures the serial port for its use and then does not release it. The workaround you provided for your customer is the best suggestion, and should work.

There are currently no plans to revise the driver.

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