



# Tech Info Library

## ImageWriter I: Troubleshooting with Macintosh Classic (2/96)

Article Created: 13 August 1991

Article Reviewed/Updated: 5 February 1996

TOPIC -----

I cannot get my Macintosh Classic to work with my ImageWriter I.

DISCUSSION -----

Step 1

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Make sure that the ImageWriter I printer's switch settings are correct:

Switch 1

- 1-Off
- 2-Off
- 3-Off
- 4-Off
- 5-Off
- 6-On
- 7-Off
- 8-Off

Switch 2

- 1-ON
- 2-ON
- 3-OFF
- 4-XX

Step 2

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Verify that you are using the correct cable. Cable part number 590-0555, or the original Macintosh to ImageWriter DB-9 to DB-25 cable (part # 590-0169) with the DB-9 to Mini DIN 8 Macintosh Peripheral Adapter cable (part # 590-0553) can be used.

Step 3

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From the Chooser, verify the following:

- ImageWriter driver is selected
- AppleTalk is off
- The correct port is selected

If this does not work, you may want to start looking for hardware failures:  
Try the ImageWriter on another computer, then try another printer with your  
computer.

Article Change History:

05 Feb 1996 - Added additional cable information.

Support Information Services

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Keywords: <None>

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19960215 11:05:19.00

Tech Info Library Article Number: 8674