# Tech Info Library

## Color StyleWriter 2400: Prints Only Graphics, No Text (12/95)

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TOPIC ----------------------------------------------------------

I have a Color StyleWriter 2400 printer and I can print graphics, but I cannot
print text. If I go into SimpleText and try to print, the printer goes through
the motions but nothing prints out. I can perform a Self Test on the Printer,
and in Finder, use the Print Window option, and the Color StyleWriter 2400
prints. I reinstalled the Mac OS following clean install instructions I
received, but that did not help.

DISCUSSION -----------------------------------------------------

There are two cartridges for the Color StyleWriter 2400, a color cartridge and a
black cartridge. If you are using the color cartridge and run out of black ink,
you will be able to print color graphics and the icons, but the text will not be
printed since there is not any ink left in the black ink cartridge. The easiest
way to verify that you are out of black ink is to perform a self-test. If the
Color StyleWriter 2400 prints a picture of the printer, but does not have the
text for the printer's name then you know that you are out of black ink.

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