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Color StyleWriter 2400: Feeds Multiple Sheets of Paper (4/95)

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TOPIC -----

Sometimes my Color StyleWriter 2400 picks up multiple sheets of paper when it prints. Why does this happen?

DISCUSSION -----

Overview

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Multi-feeds occur when the paper pick-up mechanism pulls multiple sheets of paper out of the sheet feeder and attempts to feed them through the printer. Depending on how many sheets are picked up the printer may experience paper jams or grinding noises if the carriage assembly binds against the extra sheets of paper.

In order to prevent multi-feeds it is important to properly load paper in the Color StyleWriter 2400 sheet feeder. The paper loading procedures are outlined below, and additional information can be found on pages 22-23 of the Color StyleWriter 2400 User's Guide.

- Move the paper select lever located on the right side of the sheet feeder to the correct position for the type of paper being used (envelopes or paper).
- Open the front cover and adjust the internal paper selector lever for the correct printing style and paper type (envelopes or paper). The center position is best for color printing, heavy black ink coverage, and heavier paper.
- Extend the plastic paper support on the sheet feeder so that the paper in the sheet feeder remains flat.
- Do not overload the sheet feeder. The sheet feeder can hold up to 100 sheets of 20 pound paper.
- Adjust the paper guide so that it touches the left edge of the paper. Do not allow the paper to bow out from too much pressure.
- Use only those printing materials that meet the specifications outlined in the user's guide.

- Open the paper output tray.

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