



Tech Info Library

Color StyleWriter 2400: Test Page Not Generated (2/95)

Article Created: 15 February 1995

TOPIC -----

I have a Color StyleWriter 2400 printer and I cannot get it to print a test page.

DISCUSSION -----

There are two conditions where the Color StyleWriter 2400 does not generate a test page

LocalTalk Cable

=====

If you are using LocalTalk cable instead of a standard System/Peripheral 8 cable (Apple Part # M0197), the printer sends a blank page through the printer when power is applied to the printer. This is due to a sensor located in the port on the printer.

Solution:

Disconnect LocalTalk cables and use the System/Peripheral 8 cable that came with the printer

New Ink Cartridge

=====

Unlike previous versions of the StyleWriter ink cartridges, you cannot shake the Color StyleWriter 2400 ink cartridges to get the ink started.

Solution:

Listen for clicking sounds while printing the test page. Sometimes the printout looks like an imprint, or very light text. This is corrected by using the clean option available in the Utilities section of the print dialog.

Creating a Test Page

=====

1) Holding down the power button on startup until the yellow orange light comes on and then goes off.

2) Release the power button.

Support Information Services
Copyright 1995, Apple Computer, Inc

Keywords: hts

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 17201