Fax Viewer: Incompatible With Early GCC Print Drivers (5/94)

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TOPIC --

I have a Power Macintosh 6100 and a GCC PLP2 SCSI printer. I cannot print with
the Fax Viewer 1.5.1 application program. I have the GCC PLP2 driver version
3.0.2.

When I print I only get blank pages. When I try the Print Preview option, it is
also blank. Is there an incompatibility with the GCC PLP2 SCSI printer and the
Fax Viewer application?

DISCUSSION ---

Since we printed a fax successfully on a Personal LaserWriter SC, from a Power
Macintosh 6100 and Fax Viewer 1.5.1, we suspect you have encountered a third
party driver incompatibility.

We learned from GCC Tech Support that the PLP2 SCSI printer driver v3.0.2 is not
recommended or compatible with Power Macintosh computers. They were surprised it
worked in some situations. They recommend you upgrade to v4.1.2 of the print
driver.

Please contact GCC Tech Support for the upgrade details.

For your information Print Preview is a GCC feature, and in this case the
preview being blank is indicative, GCC says, of an incompatibility.

To locate a vendor's address and phone numbers, use the vendor name as the
search string.

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