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HP DeskWriter: Resolving Macintosh Print Problems (8/93)

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TOPIC -----

Here's some information to assist in the troubleshooting of printing problems for the Hewlett-Packard DeskWriter and DeskWriter C in serial or AppleTalk modes with any Macintosh computer.

DISCUSSION -----

The DeskWriter operates in either AppleTalk or serial modes. When you power on the Macintosh, the DeskWriter senses line signals to determine which mode of operation to use.

Failure to Print in AppleTalk Mode

If the unit fails to print in AppleTalk mode, make sure the setup has LocalTalk connectors instead of an 8-pin DIN serial cable. It's important to have correct impedance matching for the DeskWriter. Check for AppleTalk active, and the selection of the DeskWriter(AT) in the Chooser. It's important to turn on the DeskWriter after powering on the Macintosh for proper mode sensing for AppleTalk mode.

Failure to Print in Serial Mode

If the unit fails to print in serial mode, make sure AppleTalk is inactive and the DeskWriter(serial) is selected in the Chooser. If the unit was just switched from an AppleTalk setup, then cycle power on the DeskWriter or DeskWriter C for proper mode sensing to convert to serial mode.

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