



# Tech Info Library

## Color StyleWriter Pro: Using Non-Apple Ink Cartridges (12/95)

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TOPIC -----

This article contains information on using Non-Apple labeled ink cartridges in the Apple Color StyleWriter Pro printer.

DISCUSSION -----

Apple Service and Support has received some warranty claims for Color StyleWriter Pro printers which were not functioning correctly. Apple's analysis of these printers indicate that they were damaged due to ink spraying onto the printhead circuit and causing it to short. Further analysis indicates this was caused by customers using ink cartridges in their printer which have a vent hole design that causes the ink to spray downward onto the printhead circuit.

Apple's current Color StyleWriter Pro Ink Cartridges are designed to prevent this from occurring; however, there are other non-OEM vendors selling replacement cartridges which use this design. To avoid possible damage to the printer, Apple recommends only using Apple-brand replacement ink cartridges with the Color StyleWriter Pro printer.

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