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Color StyleWriter Pro: Meaning of Error LEDs (9/96)

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TOPIC -----

When the printer has a problem what do the various LEDs mean?

DISCUSSION -----

The Error and Power LEDs are not visible when the top cover is closed. When the top cover is open they can be seen, as well as the cartridge (black, cyan, magenta, yellow) LEDs.

LED Status

ERROR	Power	Black	Cyan	Magenta	Yellow	Cause
ON	ON	OFF	OFF	OFF	OFF	Paper empty/Jam
ON	ON	OFF	OFF	OFF	ON	Check printer for leaks
ON	ON	One or more LEDs Blinking				Cartridge out of ink
Blinking	ON	All cartridge LEDs Blinking				Printhead error (Sometimes the printhead cover not fully latched. Push down on cover.)

The following errors require the printer be serviced.

Blinking	ON	OFF	OFF	OFF	ON	Recovery error*
Blinking	ON	OFF	OFF	ON	OFF	Home Position Error
Blinking	ON	OFF	OFF	ON	ON	Linear Encoder Error
Blinking	ON	OFF	ON	OFF	OFF	Cleaning Sensor Error
Blinking	ON	OFF	ON	OFF	ON	Paper Feed Motor
Blinking	ON	OFF	ON	ON	OFF	Sheet Feeder Sensor
Blinking	ON	OFF	OFF	OFF	ON	Thermistor Error
Blinking	ON	ON	OFF	OFF	OFF	ROM Error
Blinking	ON	ON	OFF	OFF	ON	Memory Error (printer)
Blinking	ON	ON	OFF	ON	OFF	Ink Absorber Full
Blinking	ON	ON	OFF	ON	ON	EEPROM Error
Blinking	ON	ON	ON	OFF	OFF	Gate array Error

* NOTE:

When you encounter a Recovery error, check and reinstall the purge unit first. This usually corrects this error.

If the error lights on the Color StyleWriter Pro indicating service is needed, you can first try resetting the printer to correct the problem. If resetting the printer doesn't correct the problem, it needs to be serviced.

Resetting the Color StyleWriter Pro

- 1) Disconnect the power cord from the Color StyleWriter Pro while it is still on.
- 2) Wait a few seconds, then reinsert the power cord into the printer.

Once the power cord is reconnected to the printer, it should print a calibration page. If it doesn't, use the Utilities option in the print dialog box to print a calibration page.

Article Change History:

- 04 Sep 1996 - Added note about purge unit.
- 10 Nov 1994 - Added information on resetting the printer.

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