

Apple Color OneScanner: LED Error Flashes Twice (10/93)

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TOPIC -----

Upon turning on my Apple Color OneScanner the error LED flashes twice. This indicates a lamp error, but replacement of the lamp and logic board does not repair the unit.

DISCUSSION -----

Vendor evaluation of the scanner and 20 optical assemblies determined that the optical assembly can be at fault when the two flashing LED error signal occurs.

Do the following steps:

- 1 Clean the glass cover assembly
- 2. Check the lamp holder connection, be sure the label of the florescent lamp faces down into lamp holder
- If that doesn't solve the problem, then replace the lamp, and finally the optical assembly.

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