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PowerBook: Single Serial Port and GV Teleport II Conflict (3/95)

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TOPIC --

Since I installed the software for my new Global Village Teleport II modem on my
PowerBook 520, I can no longer print to my StyleWriter II. What's wrong? How can
I fix it?

DISCUSSION ---

The Teleport II software that ships with the new Global Village Teleport II
series of modems will not allow a PowerBook with a single serial port [such as:
a PowerBook 200 series (Duo), PowerBook 100, PowerBook 150 or PowerBook 500
series] to print to a serial printer while the modem driver is present in the
Extensions folder within the System Folder.

The Teleport II software, if present, will constantly occupy the shared port.
You will get various error messages indicating that the port is busy when you
attempt to print.

The only workaround we are aware of at this time is to disable the modem
software every time you want to print. You can do this by either using the an
extensions or startup manager control panel device to disable the modem software
or by actually removing the modem extension from the Extensions folder.

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