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Apple Floppy-Disk Drives: 3M Cleaning Kits Recommended

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TOPIC -----

What does Apple recommend for cleaning floppy-disk drives?

DISCUSSION -----

As of August 1991, we are recommending the use of 3M cleaning kits. These kits should be rated at 10 cleanings per kit. Their data spec sheet does not indicate a part number, but you can get more information directly from 3M.

The Apple SuperDrive is particularly susceptible to dust. Because the 1.44MB format needs more precise read/write head positioning and is less tolerant of dirt, you may see more failures in that format than with the 800K or 400K formats. (The SuperDrive has two distinct sets of circuitry to handle the 1.44MB/800K formats.)

If dust build-up is considerable, the drive may need more than a simple cleaning with a cleaning disk. In these cases, you should contact an Apple service provider because a thorough cleaning requires removal of the disk drive.

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