



# Tech Info Library

## VideoSync: Doesn't Run with Some Configurations (5/95)

Article Created: 11 February 1994

Article Reviewed/Updated: 25 May 1995

TOPIC -----

I am using VideoSync, and followed all the directions. They explain that I needed to put VideoSync and the Monitors control panel at the root level of the System Folder, and put an alias of the Monitors control panel in the Control Panels folder. Then restarted my Macintosh computer.

Configuration:

System 7.1

VideoSync 1.0

Quadra 700

Apple 21-inch

Apple 8.24 GC video card

When I open the Monitors control panel and click on Options, the screen goes into a severe roll and I have to restart.

DISCUSSION -----

This configuration won't work with VideoSync.

VideoSync will only run:

- In 8-bit color (256 colors)
- Only on a 13-inch monitor (640x480)
- Only on the 8•24 NuBus card

VideoSync WON'T RUN with:

- The 24AC Display card
- The 8•24 GC card
- Third-party cards
- Internal Video

You need to use a smaller monitor and a different card to make VideoSync work on the Quadra 700. If you had access to a Quadra 840AV, you could use VideoSync II which ONLY works on the Internal Video.

Both VideoSync and VideoSync II are available through online services Apple provides software updates on.

These articles can help you locate software updates mentioned here:

- Where To Find Apple Software Updates  
Lists online services for "free" Apple software updates
- Obtaining Apple Product Support in the USA  
Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech. Info. Library

Article Change History:

25 May 1995 - Added where to get VideoSync & VideoSync II software

Support Information Services

Copyright 1994-95, Apple Computer, Inc.

Keywords: <None>

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 14646