Apple Multiple Scan Displays: Read Me file (5/94)

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TOPIC ----------------------------------------------------------

This article contains the Read Me file that comes with the Apple Multiple Scan
17 Display and Apple Multiple Scan 20 Display.

DISCUSSION -----------------------------------------------------


INFORMATION ABOUT YOUR APPLE MULTIPLE SCAN DISPLAY SOFTWARE
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This document contains some important reminders and some information that is not
in the user's guide.

• To print this file, choose Print from the File menu.
• To leave this file, choose Quit from the File menu.


WHAT THIS SOFTWARE DOES
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As described in the user's guide, you can use the software on this disk to
change the resolution of your monitor, adjust the number of colors it can
display, and control your monitor's energy-saving features.

For more information about these and other features of your display, see your
user's guide.


SYSTEM REQUIREMENTS
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Though your monitor works with both Macintosh computers and PC-compatible
computers, the software on this disk works only with Macintosh computers. You
must have system software version 7.1 or later to use this Macintosh software.


INSTALLING YOUR MULTIPLE SCAN DISPLAY SOFTWARE
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Follow the instructions in the user's guide to install this software on this
disk. If you upgrade your system software, you must reinstall the Multiple Scan
Display software.
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TROUBLESHOOTING
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This section lists some potential problems and solutions.
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• AFTER CHANGING SCREEN RESOLUTION IN THE MONITORS CONTROL PANEL, I CAN'T
  MOVE A WINDOW, OR IT IS HALFWAY OFF THE SCREEN OR ALTOGETHER MISSING.

  Try one of the following:
  - Close the Monitors control panel before using any other window.
  - Quit the program you're running and then open it again.
  - Use the Monitors control panel to revert to the resolution you were
    using before making the change.
  - If you have problems with one particular program, contact the publisher
    of that program. Not all programs can take advantage of the Multiple
    Scan Display's new features.

• THE COLORS DON'T LOOK RIGHT AFTER I CHANGE THE NUMBER OF COLORS IN THE
  MONITORS CONTROL PANEL.

  Try one of the following:
  - Quit the program you're running and start it again.
  - Use the Monitors control panel to revert to the number of colors you
    were using before making the change.

• THE ICONS ON MY DESKTOP MOVE AFTER I CHANGE SCREEN RESOLUTION IN THE
  MONITORS CONTROL PANEL.

  Because changing resolutions affects how much you can fit on your screen,
  the display software automatically repositions the icons after you change
  the screen resolution. In most cases, it repositions them as you would
  expect. You can use the mouse to move the icons where you like.

• I CHANGED THE KIND OF MONITOR ATTACHED TO MY COMPUTER, AND THE NEW
  MONITOR IS BLANK OR SHOWS "GARBAGE" OR "SNOW."

  Try the following:
  - Turn off the computer and detach the new monitor. Start the computer
    with no monitor attached. Turn off the computer again and reattach the
    new monitor.

• I CAN'T SEE SOME OF THE WINDOWS IN MY PROGRAMS AFTER CHANGING THE SCREEN
  RESOLUTION IN THE MONITORS CONTROL PANEL.

  Try one of the following:

  If your program has a Windows menu, use the commands in the menu to
  "hide" each invisible window and then to show it again, using the
  commands in the Windows menu.
  - Use the Monitors control panel to revert to the resolution you were
    using before making the change.
  - Quit and reopen the application that has the missing window.

- AFTER USING THE ENERGY SAVER CONTROL PANEL TO TURN ON THE ENERGY-SAVING
  FEATURES, ONE OR MORE OF MY MONITORS DO NOT DIM.

  Not all monitors and video cards support this feature. See the user's
  guide for more information.

- WHEN I TRY TO USE BOTH ENERGY SAVER AND A SCREEN SAVER PROGRAM, THE
  SCREEN FREEZES.

  Turn off either the screen saver program or the Energy Saver control
  panel.

IMPORTANT: Some programs and video cards do not yet take advantage of the
           Multiple Scan Display's new features. If you experience
           problems with your application programs or video cards, contact
           the publisher or manufacturer.

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