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AppleCD Drives: Some Corel Titles Contain Old Drivers (9/96)

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TOPIC -----

I have some Corel software that is on a CD Plus format CD-ROM disc, and it will not read consistently. I have also tried two other CD+ CD-ROM discs, and they have not worked consistently either. I have talked to the technical support staff at Corel, and they claim this is a known issue with the Matsushita quad-speed CD drive that is in the newer Power Macintosh computers. Is this really the problem?

DISCUSSION -----

The Corel Drivers for Enhanced CD that come with the Bob Dylan's Greatest Hits Volume 3 are intended for non-Apple CD-ROM drives. The Corel CD contains a multimedia update, which is the Apple Multimedia Tuner used prior to QuickTime 2.1 to fix some older problems in QuickTime 2.0, and is unrelated to CD Plus discs. This should not be installed. The Corel CD also contains Apple's CD-ROM Setup 5.1.1. This driver should also not be used, and instead you should get CD-ROM Setup 5.1.2 from Apple SW Updates.

These articles can help you locate the software update mentioned here:

- "Where To Find Apple Software Updates" - Lists online services for free Apple software updates.
- "Obtaining Apple Product Support in the USA" - Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

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