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CD300i Plus: Removing Stuck CD-ROM (3/94)

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TOPIC -----

I have a CD-ROM installed in my CD300i Plus drive, but I don't have an icon for it on the desktop and the tray will not open when the Open/Close button is pushed. How do I remove a stuck CD-ROM?

DISCUSSION -----

WARNING: Turn off your computer before you attempt to eject the tray using a paper clip. If you don't turn off the computer, you may damage the CD-ROM drive.

- 1) Turn off your computer
- 2) Locate the small pinhole to the lower right of the CD-ROM tray opening.
- 3) Insert the end of a large straightened paper clip firmly and horizontally into the pinhole.
- 4) Push gently until the tray is released, then carefully pull the tray open.

Do not force the tray open; wait until the paper clip has dislodged it or you may break the front of the tray.

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