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Newton Backup Utility: Fails Using System 7.1.2 (1/96)

Article Created: 26 January 1996

TOPIC -----

I am having problems using the Newton Backup Utility on my Power Macintosh computer using System 7.1.2.

DISCUSSION -----

This is a known issue, but there are workarounds that can solve this problem.

Symptoms

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Extensions Off

If you attempt to launch Newton Backup Utility on a Macintosh computer that uses System 7.1.2 (early Power Macintosh computers) with extensions off the application starts, then stops without any messages. Newton Backup Utility does not launch successfully.

Extensions On

If you have extensions on a dialog appears explaining it cannot find AppleScriptLib. If you install AppleScriptLib from the 7.1.2 CD, a new dialog appears explaining it cannot find DragLib.

Workarounds

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Install System 7.5 or later

System 7.5 and later includes updated versions of the AppleScriptLib, ObjectSupportLib, and Macintosh Drag and Drop extensions.

Install Updated Extensions

Use the latest versions of these extensions:

- AppleScriptLib (v1.1 or better)
- ObjectSupportLib (v1.0.2 or better)

- Macintosh Drag and Drop (v1.1 or better)

The AppleScriptLib and ObjectSupportLib ships with System 7.5 CD and the Macintosh Drag and Drop extension can be downloaded from the Internet and online services.

Install the 68K Version

Use Custom install to install the 68K version of Newton Backup Utility on your Power Macintosh instead of the PowerPC native version. The downside of using the non-native software is that it runs a little slower.

IMPORTANT:

You must throw away any previous versions of Newton Backup Utility before installing the 68K version. If you do not remove previous versions, the Newton Backup Utility will still fail.

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Keywords: knmp

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19960215 11:05:19.00

Tech Info Library Article Number: 19269