Apple MessagePad: Password Reset or Removal (8/95)

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TOPIC -----------------------------------------------------------

I forgot my Newton password. Is there a way to reset or remove the
password?

DISCUSSION ------------------------------------------------------

The user's guide for earlier versions of the Apple MessagePad stated that the
MessagePad could be sent in for service to have the password removed. That is
incorrect. There is no supported method for removing or resetting the password
and preserving the data and user settings on Apple MessagePads.

The following method, called a hard reset, will remove the password, but will
also result in the loss of all user's data and settings:

Step 1
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Press and hold down the power switch.

Step 2
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Press the reset switch inside the battery compartment.

Step 3
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When a warning dialog is presented on the screen, release the power switch.

Step 4
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Follow instructions presented by the warning dialog.

All data and user settings, including the password, will be erased. Any System
Update installed is NOT erased.

For more information, on other reset procedures see "Apple MessagePad: Different
Types of Reset" and "Apple MessagePad: How to Reset."


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