



Tech Info Library

NCK for Macintosh: Resources Not Found Error (2/94)

Article Created: 22 February 1994

TOPIC -----

When I synchronize my Newton MessagePad with the Newton Connection Kit for Macintosh, I get the error message "certain resources are not available" and the synchronization files do not open when I try to open them.

What causes this?

DISCUSSION -----

This error message occurs when you use the Newton Connection Kit for Macintosh with a Macintosh that does not have Color QuickDraw in ROM or if system software wasn't installed properly.

The Newton Connection Kit for Macintosh requires a Macintosh running System Software 7.01 or greater, 4 megabytes of RAM, and Color QuickDraw in ROM. The Color QuickDraw ROM has certain system resources which are required by the Connection Kit. These particular resources are not added by the System Software if they are missing from the ROM.

The following Macintosh systems do not have Color QuickDraw in ROM:

- Macintosh Plus
- Macintosh SE
- Macintosh Portable
- Macintosh Classic
- Macintosh PowerBook 100
- Macintosh II without SuperDrive (FDHD) ROM support

The packaging for the Macintosh Connection Kit states that a Macintosh SE/30 or later computer is needed. This statement is incorrect because the Macintosh Portable, Classic, and PowerBook 100 were released after the SE/30. Note that adding third-party 68030/040 accelerator boards will not add the necessary system resources.

If you have a Macintosh with Color QuickDraw in ROM and the message "certain resources are not available" occurs, follow these steps:

- 1) Perform a "clean install" of System 7 and choose the "Easy Install" option.

2) Reinstall the Newton Connection Kit for Macintosh.

Support Information Services
Copyright 1994, Apple Computer, Inc

Keywords: <None>

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 14722