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Newton MessagePad: Won't Power Off Or Sleep (2/94)

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TOPIC -----

My Newton MessagePad will not power off or go to sleep. What can be done?

DISCUSSION -----

If the Newton will not go to sleep, be sure that the sleep settings in Preferences are not set to the "never" setting. To check this, follow these steps:

- 1) Tap the Extras Drawer, then tap Preferences.
- 2) Tap Sleep, then tap on the diamond for Sleep settings and choose a time other than never.

If your Newton will not power off, follow these steps:

- 1) Reset your Newton by pressing the reset button with the tip of your stylus.

Crashed applications or operating system tasks may prevent your Newton from powering off and a reset will restart these applications and operating system tasks.

- 2) If you reset your Newton and it still won't power off, remove all added applications from your Newton. Some applications may not handle the shutdown sequence properly can cause your Newton to fail to power off.
- 3) If the suggestions above do not work, toggle the sleep settings. Follow the instructions above for accessing the sleep settings and choose different sleep times.

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