



# Tech Info Library

## Newton: -20006 Error During System Update (1/94)

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TOPIC -----

When I update my Newton MessagePad's system software by modem, I continually get a -20006 error. How do I recover from this?

DISCUSSION -----

If you get a -20006 error when updating your MessagePad's system, call 1-800-SOS-APPL and talk to a representative in the Newton Support group. The -20006 error means that the update server needs to be reset.

After calling, wait three to four hours before trying to update again. This will ensure the server has been reset.

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Keywords: <None>

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