



# Tech Info Library

## Mac OS 7.6.1: RAM Disk Problem (5/97)

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Security: Everyone

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TOPIC -----

I installed Mac OS 7.6.1 and setup a RAM disk. Now, when I try to shut the system down, the screen goes blank but the message saying it is safe to shutdown the system does not appear. On systems that power on from the keyboard, they will not shutdown so I have to use the button on the back of the CPU. What is wrong?

DISCUSSION -----

A problem has been found in Mac OS 7.6.1 that causes this problem but does not effect all Macintosh models. Apple is working on a solution and it will be available in Mac OS 8. In the meantime, downgrading to Mac OS 7.6 will resolve the issue.

This freeze occurs immediately preceding the display of the shutdown message or the system powering off. At this point, it is safe to turn off the system.

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