



# Tech Info Library

## PC Compatibility Card: At Ease 3.x Errors (4/97)

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Security: Everyone

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TOPIC -----

I get several memory related error messages when using my PC Compatibility card, with At Ease 3.0.1, in a Power Macintosh 9500/132 with System 7.5.3.

One of the errors reads: "There is not enough memory to open the 'PC Clipboard' application. You will not be able to transfer the clipboard contents between the Macintosh and PC. Try quitting an open application."

Whenever I try to print from the PC Environment nothing prints out. If I switch to the Mac environment I get the following error: "There is not enough memory to open the 'PC Print Spooler' application. Files printed from the PC will be printed when more memory becomes available."

I've got 80MB installed in my Power Macintosh 9500 and I have tried raising and lowering the memory to both PC Print Spooler and PC Clipboard with no change.

If I switch to a user in At Ease that has full Finder access, then I do not get these errors. I do get similar errors in the restricted Finder. In some cases I won't get the error, but nothing will print until I log out.

DISCUSSION -----

In order to have Windows Clipboard and printing support when running At Ease, the PC Clipboard and PC Print Spooler applications need to be added to the list of user applications.

When they are added, they will show up on the At Ease panel like any other application. No damage can result from clicking on either PC Clipboard or PC Print Spooler. PC Clipboard will launch and automatically quit. PC Print Spooler will launch and a status window will appear. Users can change the preferences in PC Print Spooler.

Once PC Print Spooler is running (whether through printing or clicking on its

icon in a panel) it will always become the foreground application when switching between Windows and the Mac OS. Users must either select Quit from the File menu or change to At Ease under the Application Menu.

If you do not wish to add PC Print Spooler to a user's At Ease screen, any jobs printed will print when the user logs out. There is no need to log in to the Finder to print. PC Print Spooler will startup and run at the login screen, printing any previously queued jobs.

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