



# Tech Info Library

## Mac OS 7.6 and QuickTime Issue (4/97)

Revised: 4/30/97  
Security: Everyone

Mac OS 7.6 and QuickTime Issue (4/97)

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TOPIC -----

This article describes an issue between Mac OS 7.6 and QuickTime.

DISCUSSION -----

A bug in the memory manager can cause a system crash when running Mac OS 7.6 and applications using QuickTime. Although this issue can be encountered using any application which uses QuickTime, it will most likely be encountered during memory intensive tasks such as compressing QuickTime movies in high end video editing programs. Increasing the memory allocation for the video application may help avoid this, but the best way to avoid this problem is to upgrade to Mac OS 7.6.1, which fixes this bug.

Note: this problem only occurs only with Mac OS 7.6. It does not occur with System 7.5.5 or earlier versions of system software, nor does it occur in Mac OS 7.6.1 or later.

Article Change History:  
30 Apr 1997 - Added information about Mac OS 7.6.1.

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