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Multimedia: Frequently Asked Questions (8/96)

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TOPIC -----

This article contains the answers to frequently asked questions (FAQ) concerning issues with Apple Multimedia products.

Questions in this FAQ:

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- 1) Will the closeup lens included with the QuickTake 150 be sold separately for use with the QuickTake 100?
- 2) Since the QuickTake 100 and the QuickTake 150 share the same housing, will there be an upgrade path available?
- 3) What is the difference between the AppleDesign Powered Speakers (M4575LL/A) and the AppleDesign Powered Speakers (M4475LL/B)?
- 4) What is the difference between the AppleDesign Powered Speakers and AppleDesign Powered Speakers II?
- 5) What is the difference between running applications directly from a CD-ROM drive and copying them to the hard disk and running them from there?
- 6) When playing normal audio CDs, sound cuts off regularly even when my computer is not running any other software. AppleDesign Powered Speakers are being used. What is causing this?
- 7) Which AC Adapter can I use with the QuickTake 150 digital camera?
- 8) I have an AppleCD 300e Plus CD-ROM drive and want to use it on a DOS-based PC. Where can I get the drivers for it?

DISCUSSION -----

1) Question: Will the closeup lens included with the QuickTake 150 be sold separately for use with the QuickTake 100?

Answer: The close-up lens attachment is available as a service part from Apple

(922-1371). The attachment works with both the QuickTake 100 and QuickTake 150. There are also a number of companies that manufacture close-up lenses for the QuickTake 100. You can search the Redgate Macintosh Product Registry (shortcut "redgate") for possible solutions from third-party companies.

2) Question: Since the QuickTake 100 & QuickTake150 share the same housing, will there be an upgrade path available?

Answer: There was a QuickTake 100 Upgrade Program in effect from August 2 to November 30, 1995. However, this program is no longer available.

3) Question: What is the difference between the AppleDesign Powered Speakers (M4575LL/A) and the AppleDesign Powered Speakers (M4475LL/B)?

Answer: The difference between these products is the /B speaker includes an output jack for a sub-woofer, which is a low frequency speaker designed to enhance the bass response of small speakers. The /A speaker does not include this jack.

4) Question: What is the difference between the AppleDesign Powered Speakers and AppleDesign Powered Speakers II.

Answer: The AppleDesign Powered Speakers II are slightly smaller than the original AppleDesign Powered Speakers. The AppleDesign Powered Speakers II are designed to stay on all the time and do not have a power switch. There is little difference in sound quality between the AppleDesign Powered Speakers and AppleDesign Powered Speakers II.

5) Question: What is the difference between running applications directly from a CD-ROM drive and copying them to the hard drive and running them from there?

Answer: The main difference is that CD-ROM drive access is much slower than hard drive access. If the application you are running requires frequent access, it will run much more slowly from the CD-ROM drive than from the hard drive.

The CD-ROM disc should contain documentation as to which files you need to copy to your hard drive and which you can run directly from the CD-ROM disc.

6) Question: When playing normal audio CDs, sound cuts off regularly even when my computer is not running any other software. AppleDesign Powered Speakers are being used. What is causing this?

Answer: This is probably due to the noise gate circuitry of the AppleDesign Powered Speakers. The noise gate reduces the amount of noise heard through the speakers while the speakers are just amplifying the sounds from the CPU, such as alert beeps. This noise gate turns off the sound to the speakers when the input level (at the CPU input jack, located on the AppleDesign Powered Speakers) falls below a set voltage level. This circuitry is only connected to the 1/8" stereo

jack (CPU Input Jack) and not to the dual phono plugs (CD Stereo Cable Jacks) on the speakers.

You can avoid this through one of the following methods:

Turn Up the Volume

The best way to handle this situation without having to buy any new cables is to turn up the volume in the Sound control panel and use the volume knob on the speakers to control the speakers volume. If you do this, most sound drop outs will be eliminated. During some soft passages, like those found in classical music, the noise gate may still drop the audio.

Use a Different Cable

Using a Y adapter cable from the computer's sound out port to the CD Stereo Cable/RCA Jacks on the speakers will eliminate the sound drop outs, but you will lose the benefits of the noise gate.

You can get a Y adapter cable at electronics stores.

7) Question: Which AC Adapter can I use with the QuickTake 150 digital camera?

Answer: You can use the QuickTake AC Adapter (M2851LL/A) and the Macintosh PowerBook AC Adapter (M4662LL/A) with the camera. Use of other AC adapters could result in damage to the camera.

8) Question: I have an AppleCD 300e Plus CD-ROM drive and want to use it on a DOS-based PC. Where can I get the drivers for it?

Answer: Apple does not write the software drivers for the AppleCD 300e Plus for use on a DOS-based PC. They are written by other developers. When Apple ships a Multimedia Kit for Windows, we include a third-party adapter card. The CD-ROM software comes with that card. The software is only licensed to be distributed with the kit. You may want to look in the Redgate Macintosh Product Registry (shortcut "redgate") to locate possible third-party solution. Corel and Trantor are two possible suppliers of such software.

Article Change History:

23 Aug 1996 - Updated QuickTake information.
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