



Tech Info Library

QuickTime: Movies Lose Sound at Startup (8/94)

Article Created: 1 June 1994

Article Reviewed/Updated: 29 September 1994

TOPIC -----

Sometimes after putting a QuickTime movie in the system folder and naming it "Startup Movie" so that it will play automatically at system startup, the audio portion of the movie does not play. Why?

DISCUSSION -----

During the startup process, sometimes there is not enough system memory available to play both the video and sound. When memory is low, Quicktime drops the audio portion of the movie.

QuickTime version 2.0 fixes this problem. If you are experiencing this problem you should upgrade to version 2.0 to correct it.

If you have any version of QuickTime prior to 2.0 and you cannot get version 2.0 right away, an intermediate workaround would be to place a startup screen file in the system folder in addition to the QuickTime movie in the Startup Items folder. This will cause the system to allocate more memory at startup time and allow QuickTime to play both the video and audio portions of the movie.

Article Change History:

29 Sep 1994 - Clarified the name of the movie in the Startup Items folder.

03 Aug 1994 - Added information about QuickTime 2.0.

Support Information Services

Copyright 1994, Apple Computer, Inc

Keywords: ksts

=====
This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 15519