



# Tech Info Library

## Peter & Santa Claus CD: CD Not Seen on Desktop (12/93)

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TOPIC -----

Why can't I see the Peter & Santa Claus CD on my Desktop?

DISCUSSION -----

One of the following may help you solve your problem:

- 1) Ensure that your CD-ROM drive is turned on & plugged into an active electrical outlet.
- 2) Ensure the CD-ROM drive's SCSI connection is properly connected to your Macintosh (see your CD-ROM drive's manual for instructions).
- 3) Ensure the CD-ROM drive's SCSI ID does not conflict with another SCSI device's ID number (consult your CD-ROM drive's manual for further information).
- 4) Ensure all CD-ROM drivers are installed.
- 5) Ensure the CD-ROM drive has been turned on before the Macintosh has been turned on (with the CD-ROM Player turned on restart your Macintosh).
- 6) Try to use another CD-ROM. This will narrow down the problem to either the set-up or the CD-ROM disc. It is highly unlikely that the problem involves the disc.

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