



# Tech Info Library

## LTV Portable Pro: Some Units Do Not Produce PAL Signal (1/95)

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TOPIC -----

We received a Focus Enhancements LTV Portable Pro as part of our Apple Presentation System. This unit should be producing a PAL video signal, and we are attaching it to a PAL television. When we try to use the LTV Portable Pro, the image on the television is black and white -- we cannot get any color.

Is it possible that we received a NTSC version of the LTV Portable Pro?

DISCUSSION -----

Some PAL versions of the LTV Portable Pro were configured incorrectly during the manufacturing process. This problem causes the LTV Portable Pro to send a black and white image to a PAL television.

The few units that were incorrectly configured must be repaired by an authorized technician. Customers who obtain one of these units should contact Focus Enhancements for warranty repair.

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