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## Twisted-Pair Transceiver: No Devices in Chooser (11/94)

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### TOPIC -----

I'm using a Twisted-Pair Transceiver for Ethernet connections, and I can't see or select network devices in the Chooser window. What's wrong?

### DISCUSSION -----

First, isolate the problem to the suspect network node. Once the node is isolated, determine that software and hardware have been installed properly. Make sure the Ethernet network type has been selected in the Control Panel. The problem could be related to the physical dimension of the RJ45 connector on the cable if a non-Apple cable is being used.

It has come to our attention that the physical size of some RJ45 connectors is different than the ones that are part of the cable supplied with the transceiver. This causes problems in regards to a proper fit of the male and female connector, thus resulting in a hard or intermittent failure to see devices on the network.

If you decide to fabricate your own RJ45 cables compare the RJ45 to the one supplied with the Apple transceiver for proper fit.

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