



# Tech Info Library

## Service Notice: Network Server Intermittent Startup Issue (4/96)

Article Created: 3 April 1996

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TOPIC -----

There has been a potential issue identified with the following modules:

Network Server 500 132MHz 604 Processor card, P/N 661-1144  
Network Server 700 150MHz 604 Processor card, P/N 661-1126

DISCUSSION -----

Issue

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A small number of Network Server Processor cards may contain residue on the edge connector pins. As a result, the Network Server may show intermittent startup problems.

Procedure

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The edge connector fingers on the Processor Cards should be inspected and verified as clean prior to installing into a customer's computer or before sending what is believed to be a "failed" Processor Card module back to Apple. A magnifying glass may be used to inspect the edge connectors for any contamination (flux, dirt, and so on). If residue is noticed, the cards may be easily cleaned by using a pencil eraser to gently clean the gold fingers.

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Keywords: supt

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19960404 08:10:32.00

Tech Info Library Article Number: 19570