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SoftWindows: Third Party Memory And Type 11 Errors (8/94)

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TOPIC -----

Are there any known problems with third party memory on Power Macintosh computers? A large customer has a Power Macintosh 7100/66 that is configured with 16MB of Kingston memory.

It is crashing with a type 11 error in SoftWindows. Insignia says that it is a known compatibility issue with third party memory. Have you heard anything about this ??

DISCUSSION -----

The only issue with third party SIMMS that we are aware of is the standard issue of lower-quality SIMMs being used in higher end Macintosh computers. Composite, buffered, or any other "work-around" to our strict timing and memory organization guidelines for SIMMs will cause various problems, the most frequent of which is the type 11 error.

It is not an issue with SoftWindows per se, it is an issue with the memory getting "stressed" enough to exhibit the symptom(s). Since SoftWindows requires such a high RAM footprint, and uses that memory extensively, chances are it will cause the error to occur more frequently than a user that is running a standard suite of applications - most of which will seldom use the higher memory areas in a 16MB configuration.

Again, I stress that this is NOT specific to any one application or Macintosh. This problem can occur with ANY of the higher end Macintosh computers such as the Quadra and Power Macintosh lines and any application.

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