Software Restoration Tools: Description (10/93)

Article Created: 21 October 1993
Article Reviewed/Updated: 11 November 1996

     * RESTRICTED: Apple Internal and Support Providers Only *
                 Not For General Public Release

TOPIC --

This article describes Apple Service CD products that help Service technicians
quickly and accurately restore system software and market-bundled applications
on systems they are repairing or upgrading.

DISCUSSION ---

Each CD includes these features:

• Bootable CD technology
• At Ease Interface
• A variety of Apple disk utilities (such as Disk First Aid and HDSC Setup)
• A familiar Installer Interface for restoring software to a drive the user
  chooses
• Fast installation
• Easy-to-follow User's Guide
• Additional documentation (in an on-line Read Me file)
• Compatibility with AppleCD SC Plus, AppleCD 150 and AppleCD 300 drives

Apple Software Restoration CD System Software

This product provides software and installers that allow technicians to restore
the original system software that shipped on an Apple computer, peripheral,
printer, or networking card. Included on this CD is the necessary software for
initializing, updating, and repairing hard drive directories.

This CD is available by subscription only, and will be updated quarterly or as
often as Apple determines is necessary. Each update in this subscription program
will replace the previous version of the CD.

Apple Software Restoration CD Market Software Series Volumes 1 and 2

This product provides software and installers for technicians to restore the
original system software that shipped on computers offered through specific
market or channel programs since October, 1992. Use this tool during the repair

process to restore system software and third-party bundled applications.

Volume 1 contains the system software and third-party applications included on Consumer Channel configurations. Volume 2 contains K12/Higher Education configurations. Both volumes also contains software for initializing systems with HD SC Setup and for updating and repairing hard drive directories. This CD isn't subscription-based, but is available for individual purchase.

To order these CDs, contact U.S. Customer Service at 800-919-2775.

Article Change History:
11 Nov 1996 - Updated phone number.

Copyright 1993-96, Apple Computer, Inc.

Keywords: SUPT,specsht

===

This information is from the Apple Technical Information Library.

19961112 09:23:59.00
Tech Info Library Article Number: 13742